

JANUARY 2023



Town of Carthage
4396 Hwy 15-501, Carthage, NC 28327
910-947-2331
www.townofcarthage.org



A Quarterly Guide to What's Happening in Beautiful Carthage, North Carolina

The Carthaginian

How to Contact Your Town Administrative Staff

Town Manager, Emily Yopp
townmanager@townofcarthage.org

Town Clerk, Kim Gibson
townclerk@townofcarthage.org

Development Administrator, Jamie Sandoval
jmsandoval.admin@townofcarthage.org

Finance Officer, Kesha Matthews
ktmatthews.admin@townofcarthage.org

Utilities Administrator, Maria Brock
utilities@townofcarthage.org

Board of Commissioners

Mayor, Jimmy Chalfinch
jchalfinch@townofcarthage.org

Mayor Pro Tem, John McDonald
jmcDonald@townofcarthage.org

Commissioner, Al Barber
abarber@townofcarthage.org

Commissioner, Dan Bonillo
dbonillo@townofcarthage.org

Commissioner, Anton Sadovnikov
asadovnikov@townofcarthage.org

Commissioner, Brent Tanner
btanner@townofcarthage.org

Manager's Message From the Desk of Emily Yopp

Hello, Carthage!

Many of you are making plans and resolutions for 2023 and we certainly find ourselves doing the same here at Town Hall. The turn of the calendar is the perfect time to reflect on how we have grown in the previous year and to plan our goals for the next. The year 2022 has brought our community several changes including new members to our Board of Commissioners, increased residential development, new businesses, a strong desire to revitalize downtown Carthage, and increased participation on our Town's various volunteer boards and committees.

The year also brought hardships to test our resolve. Growth in a community often leads to realizations that better planning and preparation is needed. Revitalization efforts need assistance if they are to be sustained and new businesses need the support of their community to thrive. Continued effects from the pandemic as well as recent attacks on the electrical substations have no doubt raised worry and concern for many of our community members.

But, as I look back on all of these moments, I see how far we have come. Increased development has led to changes in our planning and zoning ordinances, a new Land Use Plan and efforts to become more proactive in the development of our Town. The substation attacks have served as a reminder that our community is stronger together and that there is a bright light shining within many of our friends and neighbors who came together to help their community in need. New businesses and revitalization efforts have earned the Town of Carthage a grant of \$350,000 to continue to improve the downtown core, the heart of our community. Many of you have shared with me how excited you are for the future of Carthage; I too share your excitement and am looking forward to continuing this journey with you all.

So, here's to learning new lessons, making wise choices, and supporting one another in the year 2023.

Happy New Year, Carthage!

Public Works & Utilities

The Town of Carthage is in the process of implementing a new service for our customers that utilizes the technology of our new Beacon metering system.

EyeOnWater (EOW) services give consumers direct access to their water consumption data and provide tools to help them manage their water use. EOW enables customer outreach and delivers information to them on the web and through mobile apps. EyeOnWater also delivers leak alerts and usage trends to customers through email, text messages or on smart-device notifications.



More information about this service and how to sign up will be sent out in a separate mailing to customers in the next few weeks. In the meantime, please visit <https://www.youtube.com/watch?v=RSW5FcB1nM0> to get an overview of the new service.

With the start of this new service, our amended leak adjustment policy will take affect. The new policy does not allow for water leak adjustments as customers will be able to monitor and receive notifications of active leaks. A copy of this new policy will also be provided for you with the EyeOnWater information. You can access the above link and the revised leak policy on the Town website, www.townofcarthage.org.



Contact Information

Public Works Director
Allen Smith
910-947-2331

dasmith.pwd@townofcarthage.org

Emergency Number
910-783-5723



Before You Build!

Planning to add a room, fence, storage shed, garage/carport, or swimming pool?

Please be sure to check with the Town Hall *before* you begin your project to see if any permits will be required.

In most, if not all cases, a permit is required when adding an accessory structure, which includes all the projects listed above.

A Development Permit Application can be found on the Town website, under the "Forms" tab.

For more information or if you have any questions, please contact our Development Administrator, Jamie Sandoval, by email at jmsandoval.admin@townofcarthage.org or by calling the Town Hall, 910-947-2331.

Did You Know...?

Recycled trash can be dropped off at the Town Hall? Dumpsters are provided at the back of the Town Hall parking lot!

We have auto-draft for your utility bills! Bills can be auto-drafted directly from your checking account! No more worrying if you've paid your bill!

You can receive Code Red Alerts for all public safety issues. We will let you know about water main breaks, street closures, traffic concerns, weather warnings, and much more.

Need a place to host that event or party you're planning? The Town has two public buildings available to rent!

Want to open a business? Town staff can help walk you through the licensing process. Give us a call!

Putting up a sign for your business or to advertise an event? Holding a yard sale? You need a permit for that!

CALL THE TOWN HALL FOR ANY QUESTIONS – 910-947-2331

CodeRED™

Text "buggy"

to 99411 to
enroll in CodeRED
public safety alerts



Public Safety Tips & Reminders

After the unexpected events with the power substation attacks and the extremely low temperatures experienced over the week of Christmas, we have had many Fire and Rescue calls to homes for issues pertaining to generator use. Please read the safety Dos and Don'ts listed below to protect you and your family from Carbon Monoxide (CO) poison gas.



YOU CANNOT SEE, SMELL, OR TASTE CARBON MONOXIDE, BUT IT COULD KILL YOU IN MINUTES!

DO!

PROTECT YOURSELF FROM CO POISON-RELATED ILLNESS AND DEATH

- Read and follow generator operator's manual before operating
- Install CO detectors/alarms inside your home
- Locate generator to reduce the risk of carbon Monoxide getting inside the home



Emergency – Call 911

Fire Department 910-947-2226

Chief Brian Tyner

BTyner31.cfd@townofcarthage.org

Police Department 910-947-2231

Chief Bart Davis

BADavis.cpd@townofcarthage.org

DO NOT!

DO NOT OPERATE GENERATOR IN ANY OF THE FOLLOWING LOCATIONS:

- Anywhere inside your home
- Outside near windows, doors and vents
- Partially-enclosed spaces, even if using fans Or opening doors and windows for ventilation



KNOW THE WARNING SIGNS

The symptoms of low level CO poisoning can be similar to those caused by other illnesses such as cold, flu, or food poisoning.

- ♦ Headache
- ♦ Nausea
- ♦ Dizziness
- ♦ Fainting
- ♦ Weakness
- ♦ Shortness of Breath

If you experience any of these symptoms, you may have carbon monoxide poisoning. Get outside to fresh air immediately and call 911 for emergency medical attention. Very high levels of CO can rapidly cause victims to lose consciousness before they can rescue themselves. DO NOT attempt to shut off the generator before moving to fresh air. Entering an enclosed space where a generator is or has been running may put you at greater risk of CO poisoning.

Making Downtown Safer!

Many of you may have noticed that the downtown parking areas have been re-striped, changing the diagonal spaces on Monroe Street, near the courthouse to parallel parking.

This change was made to improve safety in that area. With the size of some of the vehicles today, they tend to stick out into the roadway making it difficult for tractor trailers and regular vehicles alike to navigate that area. The new parking pattern will make visibility and maneuverability much easier for both pedestrians and traffic.

LET'S
celebrate

New Year's Day
Martin Luther King Day
Groundhog Day
Valentine's Day
President's Day
Daylight Savings Time
St. Patrick's Day

Sunday, January 1st
Monday January 16th
Thursday, February 2nd
Tuesday, February 14th
Monday, February 20th
Sunday, March 12th
Friday, March 17th

Professional Development Day

While residential development has seen a partial slowdown lately, the day-to-day tasks of managing our growing Town continue to increase. This increase in daily tasks coupled with backlogged organizational work as a result of the pandemic and minimal staff capacity has shown a need for staff to take time to develop better practices and communication strategies to increase efficiency. Some of the activities that will be conducted during Professional Development Days are:

- Cross-training activities to ensure staff members understand each department and its role, processes, filing needs, etc.
- Organization of files, maps and public records to increase accountability and timeliness of public records requests.
- Development of enhanced policies and procedures to improve efficiency and communication among staff members, service to community members, and professional office and file management practices.
- Regular review and long-term planning and forecasting of Board of Commissioner's goals as described in the 2040 Comprehensive Land Use Plan, Strategic Plan and other master plans.

Professional Development Days will not coincide with observed holidays or weekends so as to reduce inconvenience to the community. While Professional Development Days are a best practice in any organization, the frequency with which they occur should be reevaluated at the end of 2023 and adjustments made as needed.

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2023

Notes:	
	Holiday – OFFICE CLOSED
	Administrative Staff Development Activities 2 nd Thursday of each month OFFICE CLOSED TO THE PUBLIC <i>(November will be the 3rd Thursday)</i>
	Board of Commissioners Meeting 3 rd Monday of each month 6:30 pm at the McDonald Building 207 McReynolds Street <i>(January Meeting will be held on Tues., Jan 17 due to the MLK Holiday)</i>
	Planning Board Meeting 1 st Thursday of each month 6:30 pm at the McDonald Building 207 McReynolds Street
	Appearance Committee Meeting 2 nd Monday of each month 5:00 pm at the McDonald Building 207 McReynolds Street
	Historical Committee Meeting 2 nd Tuesday of each month 5:30 pm at the Museum 202 Rockingham Street
	Utility Bills Due
	Yard Debris Pick-Up
	Special Events May 13 – Buggy Festival July 4 – Parade Nov 4 – Merry Thanksgiving Festival Dec 9 – Christmas Parade